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| COMMITTEE | LANGUAGE COMMITTEE |
| DATE | 27 June 2013 |
| TITLE | Language Complaints |
| RECOMMENDATION | For information |
| AUTHOR | Compliance & Language Manager |

1. Complaints against the Council

1.1 We are aware of one new complaint since the last report:

| DATE | COMPLAINT | RESPONSE |
|-------------|--|---|
| April 2013 | Use of the name 'Rhedyw Road' rather than 'Ffordd Rhedyw' on the 'track and trace' planning system | The Planning Service tends to use what the applicant has presented. When specific instances arise, the name is corrected and added to eth database. The name has been checked in this instance. |

2. RECOMMENDATION

2.1. The information is presented for the Committee's information.